

Docket No.: 200876US8

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COMMISSIONER FOR PATENTS ALEXANDRIA, VIRGINIA 22313

RE: Application Serial No.: 09/784,074

Applicants: Ronald K. DOBES, et al.

Filing Date: February 16, 2001

For: SYSTEM, METHOD, AND COMPUTER PROGRAM

PRODUCT FOR SUPPORTING MULTIPLE SERVICE PROVIDERS WITH AN INTEGRATED

OPERATIONS SUPPORT SYSTEM

Group Art Unit: 2154

Examiner: ZHONG, CHAD

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SIR:

Attached hereto for filing are the following papers:

Technology Center 2100

## **AMENDMENT**

Our credit card payment form in the amount of \$0.00 is attached covering any required fees. In the event any variance exists between the amount enclosed and the Patent Office charges for filing the above-noted documents, including any fees required under 37 C.F.R 1.136 for any necessary Extension of Time to make the filing of the attached documents timely, please charge or credit the difference to our Deposit Account No. 15-0030. Further, if these papers are not considered timely filed, then a petition is hereby made under 37 C.F.R. 1.136 for the necessary extension of time. A duplicate copy of this sheet is enclosed.

Respectfully submitted,

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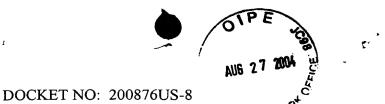
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## IN THE UNITED STATES PATENT & TRADEMARK OFFICE

IN RE APPLICATION OF

RONALD KEITH DOBES, ET AL. : EXAMINER: ZHONG, CHAD

SERIAL NO: 09/784,074

FILED: FEBRUARY 16, 2001 : GROUP ART UNIT: 2154

FOR: SYSTEM, METHOD, AND COMPUTER PROGRAM PRODUCT FOR SUPPORTING MULTIPLE SERVICE PROVIDERS WITH AN INTEGRATED OPERATIONS SUPPORT SYSTEM

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**AMENDMENT** 

COMMISSIONER FOR PATENTS ALEXANDRIA, VIRGINIA 22313

SIR:

In response to the Office Action dated May 27, 2004, please amend the above-identified application as follows:

Amendments to the Specification begin on page 2 of this paper.

Remarks/Arguments begin on page 4 of this paper.